Setting Up PMP Exclusions in AVG

(AVG versions prior to 2013)

**Please note:** Many versions of AVG exist. These instructions and screen shots are a guideline only.

**Temporarily Disable AVG**

Left click on AVG in the system tray (bottom right of your screen). Once the program is open click the **Tools** menu.

![AVG Anti-Virus Edition 2012](image)

Select **Advanced Settings**. From the menu on the left, click **Temporarily Disable AVG**. Put a checkmark next to **Temporarily Disable AVG Protection**. Select **OK**.

Choose **15 minutes** and click **OK**.

**Note:** If portions of your PMP (eg. Email, HCAI, PMPs Utilities) are not functioning and have been blocked by AVG you will need to reinstall the most recent version of PMP at this point.
Set Up Exceptions

Back under the Tools menu, select Advanced Settings. Locate and double click Anti-Virus, then Resident Shield. Click Exceptions.

Select the Add Path button on the right.

Locate PMPw under the (C:) drive.

Choose OK.

Click OK.
Close AVG.

Note: If AVG continues to block PMP functions after this process or after rebooting your computer you may want to consider alternate security software.